

Access to Care



Goal: Recruit and retain providers in the Central Coast.

Collaboration partners

SLO Healthcare Workforce Partnership, Center for Family Strengthening’s Promotores Collaborative (1.2). *The work of this plan is just getting started. To lend your support to this effort, visit www.slohealthcounts.org/priorities.*

	Performance Measures	Lead	Data Source	Data Baseline	Improvement Target	Reporting Frequency
Objective 1: Develop local pipeline(s) & training programs for Physical, Behavioral, and Oral Health.	workforce projections	SLO Healthcare Workforce Partnership	SLO Workforce Development Board	Current Employment: (2022) CNA 634 LVN 496 RN 1,820	Additional Workforce Needed: (2027) CNA +480 LVN +204 RN +533	Annual
1.1 Gather current data from businesses and conduct a market assessment of local healthcare positions (number and type of positions needed).	assessment	SLO Healthcare Workforce Partnership	---	0	1 assessment (2024)	Annual
1.2 Identify educational/training/ professional development opportunities to build the capacity of support staff, including community support (CHW/P) and Enhanced Care Management roles.	list	Promotores Collaborative, SLO Healthcare Workforce Partnership	---	0	1 list (2024)	Annual
1.3 Partner with Cal Poly, Cuesta, Allan Hancock, AT Still, local residency programs, and/or other educational organizations to expand existing, and build new pathways, for career development.	# of new educational opportunities/ program slots	SLO Healthcare Workforce Partnership, local educational institutions and residency programs	---	TBD	TBD	Annual

Objective 2: Retain local healthcare workforce and identify funding/investment opportunities.	# of new funding sources	SLO Healthcare Workforce Partnership	tracking sheet	0	4 new funding sources identified (2028)	Annual
2.1 Design and implement a survey to health-related employers/employees to identify challenges to retention (permanent vs. contracted positions).	survey	SLO Healthcare Workforce Partnership	---	0	1 survey (2024)	Annual
2.2 Advocate for changes to SLO County's rural designation for Medicare reimbursement rates and to increase Medi-Cal reimbursement rates in general.	# of advocacy meetings with decision makers/legislators	SLO Healthcare Workforce Partnership, partnership member organizations, local elected leaders	---	0	TBD	Annual
2.3 Research and find funding sources to support local healthcare workforce development activities.	# of funding sources identified	SLO Healthcare Workforce Partnership	---	0	TBD	Annual

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Goal: Expand services in remote areas and to hard-to-reach populations.

Collaboration partners

Public Health Department (PHD), PHD Health Equity Program (1.4), SLO County Parks (1.4, 1.5), Care Coordination Coalition (1.5), UndocuSupport (1.5), Adult Services Policy Council (1.5). *The work of this plan is just getting started. To lend your support to this effort, visit www.slohealthcounts.org/priorities*

	Performance Measures	Lead	Data Source	Data Baseline	Improvement Target	Reporting Frequency
Objective 1: Increase healthcare visits performed in remote areas of the county by 20% (e.g. through mobile or pop-up clinics, resource fairs).	# visits	PHD	Tracking sheet	TBD	TBD	Annual
1.1 Create list of current organizations that use mobile and pop-up clinics, and the locations, frequencies and services provided.	list/map	PHD	Tracking sheet	0	1 list/map (2024)	Annual
1.2 Based on identified gaps, research the locations, staffing and services needed in expanded mobile operations.	assessment	PHD	---	0	1 assessment (2024)	Annual
1.3 Investigate partnerships, funding opportunities and alternative staffing (e.g. community health workers, promotores) approaches to meet the demand.	# available staff	PHD	---	TBD	TBD	Annual
1.4 Create training suite that helps inform providers on the cultural and linguistic needs of their target population.	training	PHD Health Equity Program	---	0	1 training suite (2026)	Annual
1.5 Create and utilize a system of closed-loop referrals for other needed supports and programs (e.g. housing, mental health, transportation) that is culturally, linguistically, and generationally appropriate.	# agencies participating in referral system	PHD	---	10 agencies (2023)	20 agencies (2028)	Annual